



Policy No. 2

Anti-Abuse Policy for <.zuerich>

The Canton of Zurich has developed and implemented this Anti-Abuse Policy, binding for all registrants of <.zuerich> domain names. The goal of this Anti-Abuse Policy is to limit significant harm to Internet users, to enable the Canton of Zurich or accredited registrars to investigate and to take action in case of malicious use of domain names and to deter registrants from engaging in illegal or fraudulent use of domain names.

The Canton of Zurich defines abuse as an action that causes actual and substantial harm, or is a material predicate of such harm, and is illegal, illegitimate or otherwise contrary to the Canton of Zurich's government policies.

«Abuse» includes, but is not limited to, the following:

- use of domain names to defraud or attempt to defraud members of the public in any way;
- use of domain names to distribute or publish hateful, defamatory or derogatory content based on racial, ethnic or political grounds, intended or generally able to cause or incite injury, damage or harm of any kind to any person or entity;
- use of domain names to publish content threatening or invading the privacy or property rights of a third party;
- use of domain names to publish content that infringes the trademarks, copyrights, patent rights, trade secrets or other intellectual property rights, or any other legal rights of the Canton of Zurich or any third party, or any action infringing on the named rights;
- violation of any applicable local, state, national or international law or regulation;
- use of domain names for the promotion, involvement in or assisting in, illegal activity of any kind, as well as the promotion of business opportunities or investments that are not permitted under applicable law;
- advertisement or offer for sale of any unlawful goods or services in breach of any national or international law or regulation;
- use of domain names to contribute to the sale or distribution of prescription medication without a valid prescription as well as the sale and distribution of unlicensed or unapproved medication;
- distribution of child pornography or other content depicting minors engaged in any activity of a sexual nature or which may otherwise harm minors;
- use of domain names to cause, promote or show sexually related material or activities;
- use of domain names with regard to spam in any form, including through e-mail, instant messaging, mobile messaging, or the spamming of websites or Internet forums, as well as advertising for a domain name through spam;
- initiation of or intentional participation in denial-of-service attacks (“DDoS attacks”);
- use of domain names in phishing activities, i.e. tricking Internet users into divulging personal data such as usernames, passwords, or financial data;



- use of domain names in pharming, such as DNS hijacking or poisoning;
- use of domain names for the intentional distribution of spyware, botware, keylogger bots, viruses, worms, trojans or other forms of malware;
- use of domain names in unauthorized fast flux hosting, disguising the location of Internet addresses or Internet services (fast flux hosting may be used only with prior permission of the Canton of Zurich);
- use of domain names to command and control botnets, i.e. a network of compromised computers or «zombies»;
- use of domain names in activities intended to gain illegal access to other computers or networks («hacking»), as well as any activity to prepare for such system penetration.

In accordance with best practices in current generic Top Level Domains, the Canton of Zurich reserves the right to either directly or through the issuing of a request to an accredited registrar deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, as deemed necessary in its discretion:

1. to protect the integrity and stability of the <.zuerich> TLD and/or prevent the abuse of any <.zuerich> domain name;
2. to comply with any applicable laws, government rules or requirements including the Canton of Zurich's TLD Ordinance («TLDV») (accessible at https://www.zh.ch/de/politik-staat/gesetze-beschluesse/gesetzessammlung/zhlex-os/erlass-754_2-75-645.html), requests of law enforcement, or any dispute resolution process;
3. to avoid any liability, civil or criminal, on the part of the Canton of Zurich and its administration, officers, directors, and employees;
4. as per the terms of the Registry Agreement; or
5. to correct mistakes made by the Canton of Zurich, Registry Service Provider or any Registrar(s) in connection with a domain name registration.

The Canton of Zurich also reserves the right to place a domain upon registry lock, hold or similar status name during resolution of an investigation or dispute.